

**From:** Mandarin Library Automation <proinfo@mlasolutions.com>  
**Subject:** Impressions November 2010, The Mandarin Newsletter  
**Date:** November 24, 2010 9:15:13 AM EST  
**To:** mario@mlasolutions.com  
**Reply-To:** proinfo@mlasolutions.com

Having trouble viewing this email? [Click here](#)



# *Impressions*

The Open Mind Company Newsletter

*To facilitate access to information and ideas by  
providing affordable library management solutions*

November 2010 - Vol 3, Num 11

## Quick Links

About Us  
Products  
Services  
Contact Us

Join Our  
Mailing List



Request Consultation

Request Data Conversion

## Free Live Webinar Series



Please join your Mandarin team for a **Free webinar on how to get the most from your Circulation module.**

Let Mandarin show you how to maximize your investment in Library Automation.

**Thursday December 2, 2010**

**11:00 AM EST - for M3**

[Click Here to sign up for 11:00 EST for M3 Circulation](#)

**1:00 PM EST - for Oasis**

Request Webinar

[Click Here to sign up for 1:00 EST for Oasis Circulation](#)

## Happy Thanksgiving - Enjoy!



For those of you celebrating Thanksgiving, we would like to wish you a safe and Happy Thanksgiving - Enjoy!

As always, we would also like to extend our thanks and appreciation to all of our Mandarin customers.

The Mandarin Team

## Create Import Patron File



***How do I get my patron records into Mandarin M3 or Oasis if they are from a student management system or spreadsheet?***

We have provided some simple steps on how to create and prepare student/patron data from a student management system or spreadsheet, once this easy process is performed the student/patron data will be ready to be imported into your Mandarin M3 or Mandarin Oasis system.

Please follow the steps in the [Create Import Patron File Document](#) and contact technical support at 800 426 opt 4 (US or Canada) or 561 995 4010 opt 4 or [support@mlasolutions.com](mailto:support@mlasolutions.com) if you need assistance.

It is always a good idea to contact technical support before importing new records into an existing Mandarin M3 or Oasis database.

### [Create Import Patron File](#)

The Mandarin Team  
Mandarin Library Automation, Inc.  
[www.mlalib.com](http://www.mlalib.com)

Get in touch with us by phone or e-mail, it's easy...

- To request a consultation with a library automation specialist, [click here](#)
- To request a live webinar with a library automation specialist, [click here](#)
- To request instructions for a free sample data conversion, [click here](#)
- For Technical Assistance,
  - e-mail [support@mlasolutions.com](mailto:support@mlasolutions.com)
  - Phone +1 561 995 4010 opt 4
  - Toll Free 1 800 426 7477 opt 4 (USA & Canada only)
- For Customer Service,
  - e-mail [custserve@mlasolutions.com](mailto:custserve@mlasolutions.com)
  - Phone +1 561 995 4010 opt 3
  - Toll Free 1 800 426 7477 opt 3 (USA & Canada only)
- For more information or to request a call from one of our Library Automation Specialists,
  - e-mail [automation@mlasolutions.com](mailto:automation@mlasolutions.com)
  - Phone +1 561 995 4010 ext 751
  - Toll Free 1 800 426 7477 ext 751 (USA & Canada only)
  - Fax +1 561 995 4065

### **Forward email**

#### **SafeUnsubscribe®**

This email was sent to [mario@mlasolutions.com](mailto:mario@mlasolutions.com) by [prodinfo@mlasolutions.com](mailto:prodinfo@mlasolutions.com).  
[Update Profile/Email Address](#) | Instant removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).

Email Marketing by



Mandarin Library Automation | 1100 Holland Dr | Boca Raton | FL | 33487