



**mandarin**  
LIBRARY AUTOMATION

# Impressions

The Open Mind Company Newsletter

*To facilitate the access to information and ideas by providing affordable library management solutions*

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*Share. Discuss. Ask. Learn...*  
*The forum for the Mandarin Community*



The Mandarin Forum allows you and your colleagues throughout the world to share valuable information, give and receive important tips and open discussions on areas relevant to you and your library.

Join now and take advantage of this free, open and comprehensive resource open only to Mandarin clients.

Here's how:

- Current customers can access the Mandarin Forum through the Customer's Corner.

**Automate your Library Affordably, Easily and Efficiently**

During these tough economic times, your library may be facing challenges of rising costs and possible staff shortages. So, how to provide the same or better services while saving time and money? Let **Mandarin Library Automation (MLA)** show you how.

### What can we do for your library?

When you choose **Mandarin M3**, one of our flagship solutions, you receive an affordable, powerful, exceptional library automation solution. Developed for collections up to 1,000,000 bibliographic records, Mandarin's M3 packs a powerful punch with features such as cataloging, circulation, inventory, security, reporting tools, optional add-on modules that expand your functionality and much more.

**Mandarin Oasis and Mandarin Oasis ASP hosting** provide your library with a centralized, web-based library automation software management system that is highly sophisticated yet easy-to-use browser-based software that allows you to automate your library collection functions from any computer in the world.

**As you know, many libraries have a very busy, limited or no IT staff and computer budget to dedicate to library automation services.** For these and many other reasons, we suggest **Mandarin Oasis ASP Hosting Service**, a true turnkey library automation solution that offers you the efficiency, convenience and peace of mind that come from having everything overseen by the same reliable company.

To see more great features of **Mandarin M3 and Mandarin Oasis** (and our related hosting options), click [here](#).

- Log in and choose Mandarin Community (lower right corner) and then User's Discussion Board.

## Did you know



Technical support is available 24 hours a day, 7 days a week, 365 days a year. Office hours are from 8:00 a.m. to 6:00 p.m. Eastern time. If you need technical support during non-business hours, Mandarin has technical support staff available to respond to emergency calls. To reach technical support staff during non-business hours call the toll-free number and select "option 4" and leave a message.

Toll-free: (800) 426-7477

Fax: (561) 995-4065

E-mail: [support@mlasolutions.com](mailto:support@mlasolutions.com)

To e-mail or speak directly with a library automation specialist, please contact us via e-mail at [automation@mlasolutions.com](mailto:automation@mlasolutions.com) call us at 800 426 7477, Ext. 751.

**Why Mandarin?** Our customized turnkey solutions deliver intuitive, easy-to-use and functionally sophisticated automated library solutions to libraries, schools, colleges, museums, special libraries and other organizations throughout the world.

**The highest level of service available.** When you choose to use MLA solutions, you receive all your automation needs as well as U.S.-based technical support 365/24/7 via phone, fax, remote access and e-mail. You also receive professional training through our highly skilled trainer/librarians.



## Table Repair Utility

TableRepair is a utility for technically oriented customers or under the guidance of technical support.

**The TableRepair utility has two functions.**

- **Find detached barcode records.**  
Usually associated with the message in circulation "barcode not found..." and when creating a record in cataloging, the message "Barcode already in use" even though the barcode cannot be found in cataloging. Most of the time the list of barcodes can be safely deleted. If you have any doubts don't hesitate to contact Mandarin Technical Support.
- **Find open and detached transaction records.**  
An open and detached transaction will not return correctly in circulation. Most of the time will this occur when either the patron or holding has being deleted with an open transaction.

Some customers may already have TableRepair on their system.

This version has improvements and fixes and should replace the old version.

### Here's What's New in TableRepair version 1.7

- A minimize button has been added to TableRepair.
- A new check box has been added to the "Find Detached Barcode Records" portion of TableRepair which will allow the program to create a new barcode table record for each patron and holding record that does not already have a corresponding barcode table record.
- A brief summary of the number of patron and holding barcode records created is displayed after the find detached barcode records processing is finished.

- TableRepair no longer erroneously deletes user created fines when doing the "Find Open and Detached Transaction Records" portion of the program.

To download TableRepair\*, Login to "Customer's Corner" and go to "Utilities", click the link "Download TableRepair Now" and follow the instructions.

**\* You must have a current Mandarin Annual Service and Update Agreement to be eligible to download the TableRepair Utility.**

The Mandarin Team  
Mandarin Library Automation  
[www.mlasolutions.com](http://www.mlasolutions.com)

Get in touch with us by phone or e-mail, it's easy:

- To request a consultation with a library automation specialist, [click here.](#)
- To request a live webinar with a library automation specialist, [click here.](#)
- To request instructions for a free sample data conversion, [click here.](#)
- For Technical Assistance,
  - e-mail: [support@mlasolutions.com](mailto:support@mlasolutions.com)
  - Phone: +1 561 995 4010 ext. 4
  - Toll Free: 1 800 426 7477 ext. 4 (USA & Canada Only)
- For Customer Service,
  - e-mail [custserve@mlasolutions.com](mailto:custserve@mlasolutions.com)
  - Phone: +1 561 995 4010 ext. 3
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