Impressions

January - March 2023

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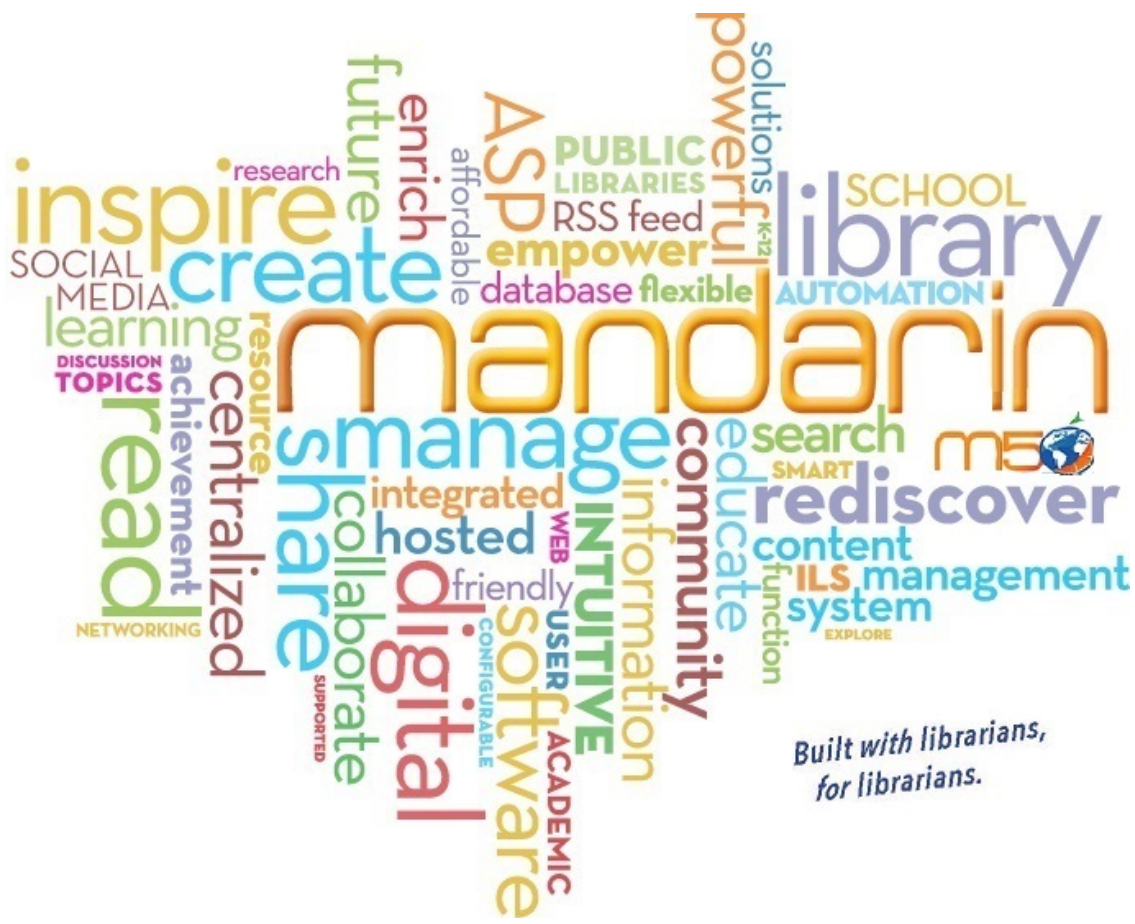

FAQs!

We frequently get asked questions relating to patron/student information in your library catalog. Some requests include the following...

- who has been inactive?
- status of their membership
- how many patrons you have registered?
- how many patrons have you registered in a particular date range?

To find how to get more patron/student information using our newest M5 Reports module please click **here** to see our video.

Do patrons/students not receive some of your library catalog email notifications or they end up in SPAM?

Nowadays, email providers such as Google, Yahoo, Microsoft, etc. are trying to control the number of undesirable emails arriving in your inbox. They have created many control settings to regulate emails automatically and most of them are based on how patrons react to them when they receive them.

Click **here** to find out why.