

Mandarin Library Automation **Survey Official Rules**

The prize package includes 1 (one) of the following product:

Amazon Kindle Valued at \$69.00

You can enter once. Simply complete our online survey for your chance to win. Enter today! All entries must be received by 11:59PM EST on Friday, February 28, 2014!

A purchase will not improve your chances of winning. Void where prohibited. The contest begins at 2:00PM EST on January 30, 2014 and ends 12:00AM EST on March 1, 2014. Must be 18 years or older. Mandarin Library Automation Boca Raton, FL, is the operator of the contest. Mandarin Library Automation SURVEY OFFICIAL RULES - NO PURCHASE OR PAYMENT OF ANY KIND IS NECESSARY TO ENTER OR WIN. VOID WHERE PROHIBITED. A purchase or payment will not improve your chances of winning. The Mandarin Library Automation survey contest (the "contest") starts at 2:00PM EST on January 30, 2014 and ends 11:59PM EST on February 28, 2014 (the "Promotion Period"). Eastern Standard Time shall control for all purposes of this Contest. The Contest is governed by these Official Rules, and is subject to all applicable U.S. federal, state and local laws, and provincial or territorial laws, and is void wherever prohibited by law.

1. ELIGIBILITY: The Contest is open only to those 18 years of age or older and the age of majority in his/her country, state, province, or territory of residence at the time of entry. Any individuals who have, within one year prior to the start date of the contest, performed services for Sponsors, or their respective parents, subsidiaries, affiliates and successor companies or any organizations responsible for fulfilling, administering, advertising or promoting the contest or supplying any prize, and the immediate family and household members of such individuals, are not eligible to enter the contest or win the prize. "Immediate family members" shall mean parents, step-parents, children, step-children, siblings, step-siblings, or spouses, regardless of where they live. "Household members" shall mean people who share the same residence at least three months a year, whether related or not. Mechanically altered or reproduced Entries are not eligible. In order to enter the contest or receive the prize, you must fully comply with the Official Rules, and by entering you agree to be bound by these Official Rules and the decisions of Sponsors, whose decisions shall be binding and final in all respects, and you certify that you are eligible to enter.

2. HOW TO ENTER:

1. Complete the Mandarin Library Automation online survey
2. Enter your email address

ALL ENTRIES MUST BE RECEIVED BY February 28, 2014 11:59PM

2.2 ALL ENTRIES WILL BE COUNTED TOWARD PRIZE.

Limit one (1) Entry per person per e-mail address (or mail address) throughout the Promotion Period. Entries by the same person in excess of the limits stated herein will be disqualified. Entries submitted to the survey Website would be deemed to have been submitted by the authorized account holder of the e-mail address submitted at the time of the entry. "Authorized account holder" is defined as the natural person who is assigned to an e-mail address by an Internet access provider, online service provider or organization (e.g., business, educational institution, etc.) that is responsible for assigning e-mail addresses for the domain associated with the submitted e-mail address.

3. ODDS OF WINNING: Sponsors will review submitted survey answers and will select the winner from among all eligible entries RECEIVED BETWEEN 2:00PM EST on January 29, 2014 and ends 11:59PM EST February 28, 2014. ALL ENTRIES WILL BE COUNTED TOWARD THE PRIZE, which will be awarded on or about March 15, 2014. Odds of winning depend on the total number of eligible entries received.

4. WINNER NOTIFICATION: Potential winner will be notified by EMAIL and/or US mail, using the information provided on his/her Entry, on or about March 15, 2014. Sponsors will then send to potential winner by email at the email address on his/her Entry, an Affidavit of Eligibility, Release of Liability, Publicity Release, unless prohibited by law, and any other documentation that Sponsors require (the "Affidavit"). In order to redeem his/her prize, potential winner shall sign, have notarized, and return to Sponsors the Affidavit within fourteen (14) days from the date Sponsors sent the Affidavit. Any guest (his/her parent/legal guardian if a resident of a jurisdiction that deems him/her to be a minor) shall sign, have notarized and return to Sponsors a Liability Release, Publicity Release, unless prohibited by law, and any other documentation that Sponsors require within fourteen (14) days after receipt by the potential winner. In the event: (a) potential winner cannot be reached for whatever reason after a reasonable effort has been exerted based on the information stated in the Entry (14 days), (b) of noncompliance with the above or within any of the aforesaid time periods, (c) potential winner is found to be ineligible to enter the Contest or receive the prize, (d) potential winner cannot or does not comply with the Official Rules, (e) potential winner's prize notification or Affidavit is returned as undeliverable for whatever reason, or (f) potential winner fails to fulfill the Affidavit-related obligations, the potential winner shall be disqualified from the Contest and an alternate potential winner may be selected, at Sponsors' sole discretion, from among the other eligible entries received. Winner selection is under the supervision of Sponsors, whose decisions are final and binding in all respects. If entrant's e-mail address, telephone number, or home mailing address changes after he/she enters the Contest, it is the entrant's sole responsibility to notify Sponsors by postal mailing notice to the address stated below to be received before the end of the Promotion Period.

5. PRIZE Amazon Kindle (basic) (Estimated value \$69) The approximate total retail value (the "ARV") of the prize is \$69. There is a total of one (1) prize to be awarded to one (1) winner. Prize subject to any and all applicable terms and conditions. Any depictions of prizes are for illustrative purposes only. All federal, state and local taxes on the prize are the sole responsibility of the winner. Winner will be sent an IRS Federal 1099-MISC tax form for the retail value of any prize at or above \$600. No transfer, refund, substitution or replacement of prize permitted, except that Sponsors reserve the right, in their sole discretion, to substitute a prize of equal or greater value (or cash equivalent). ARV of all prizes is in U.S. dollars. All prizes will be awarded within 1 year of receipt of valid and executed winners' affidavit or prize confirmation. Any portion of the prize not accepted or unclaimed and/or unused by the winner will be forfeited and will not be substituted

6. PUBLICITY RELEASE; USE OF PERSONAL INFORMATION: Except where prohibited or restricted by law, winner's acceptance of prize constitutes the winner's agreement and consent for Sponsors to use and/or publish contestant(s) and winner's full name, city and state of residence, photographs or other likenesses, Entry, pictures, portraits, voice, testimonials, biographical information (in whole or in part), and/or statements made by contestants/winner and any photo entry regarding the Contest or Sponsors, worldwide and in perpetuity for any and all purposes, including, but not limited to, advertising, trade and/or promotion on behalf of Sponsors, in any and all forms of media, now known or hereafter devised, including, but not limited to, print, TV, radio, electronic, cable, or World Wide Web, without further limitation, restriction, compensation, notice, review, or approval. By entering the Contest, entrants will be sharing their personal information with Sponsors. Personal information collected by Sponsors will be used for administration of the Contest and awarding the prize. In addition, by entering, entrants agree to Mandarin Library Automation use of entrant's personal information as described in its privacy policy. Please refer to Mandarin Library Automation privacy policy for important information regarding the collection, use and disclosure of personal information by Mandarin Library Automation. Mandarin Library Automation is not responsible for disclosures made by any third party Mandarin Library Automation uses reasonable commercial efforts to comply with Federal CAN-SPAM law and entrants may subsequently opt-out of receiving further emails by following opt-out instructions contained in Mandarin Library Automation privacy policy. All entries become the property of Sponsors upon receipt and will not be acknowledged or returned "(For non-US residents, entrants also agree that by entering the contest, their personal information will be transferred to Sponsors in the United States of America for the above purposes, and may be accessed by the U.S. authorities in accordance with U.S. laws, regulations, and/or court orders. Entrants' personal information will not be provided to any third parties, other than as provided for in the Official Rules or in accordance with privacy policy.)"

7. NO TAMPERING; RIGHT TO CANCEL, MODIFY: Mandarin Library Automation, Sponsors and their parent companies, subsidiaries, affiliates, partners, representatives, agents, successors, assigns, employees, officers and directors shall not have any obligation or responsibility, including any responsibility to award any prize to entrants, with regard to: (a) Entries that contain inaccurate information or do not comply with or violate the Official Rules; (b) Entries, prize claims or notifications that are lost, late, incomplete, illegible, unintelligible, damaged or otherwise not received by the intended recipient, in whole or in part, due to computer, human or technical error of any kind; (c)

entrants who have committed fraud or deception in entering or participating in the contest or claiming the prize; (d) telephone, electronic, hardware, software, network, Internet or computer malfunctions, failures or difficulties; (e) any inability of the winner to accept the prize for any reason; (f) if a prize cannot be awarded due to travel cancellation, delays or interruptions due to Acts of God, natural disasters, terrorism, weather or any other similar event beyond Sponsors' reasonable control; or (g) any damages, injuries or losses of any kind caused by any prize or resulting from awarding, acceptance, possession, use, misuse, loss or misdirection of any prize or resulting from participating in this promotion or any promotion or prize related activities. Sponsors reserve the right, in their sole discretion, to disqualify any individual it finds to be (a) tampering with the entry process or the operation of the contest, or with any Web sites promoting the contest; (b) acting in violation of the Official Rules; or (c) entering or attempting to enter the contest multiple times through the use of multiple e-mail addresses or the use of any robotic or automated devices to submit entries. If Sponsors determine, in their sole discretion, that technical difficulties or unforeseen events compromise the integrity or viability of the contest, Sponsors reserve the right to void the entries at issue, and/or terminate the relevant portion of the contest promotion, including the entire Contest promotion, and/or modify the Contest and/or conduct a random drawing to award the prize(s) using all eligible entries received as of the termination date. If the Contest is terminated or modified due to technical difficulties or unforeseen events prior to the expiration date of the Promotion Period, notice will be posted at <http://www.mlasolutions.com>

8. RELEASE OF LIABILITY; DISCLAIMER OF WARRANTY; FORUM SELECTION CLAUSE: By participating in the Contest, entrants and winner agree to release and hold harmless Mandarin Library Automation, Sponsors and their parent companies, subsidiaries, affiliates, partners, representatives, agents, successors, assigns, employees, officers and directors, from any and all liability, for loss, harm, damage, injury, cost or expense whatsoever including without limitation, property damage, personal injury (including emotional distress), and/or death which may occur in connection with preparation for, or participation in, the Contest, or possession, acceptance and/or use or misuse of the prize or participation in any Contest-related activity and for any claims or causes of action based on publicity rights, defamation or invasion of privacy and merchandise delivery. By accepting the prize, winner agrees that any liability concerning or arising out of the prize rests solely with the manufacturer of the goods or their affiliates. Sponsors and their parent companies, subsidiaries, affiliates, partners, representatives, agents, successors, assigns, employees, officers and directors assume no responsibility for any injury or damage to entrants or to any other person's computer, regardless of how caused, relating to or resulting from entering or downloading materials or software in connection with this Contest. Entrants and winners acknowledge that Sponsors have neither made nor are in any manner responsible or liable for any warranty, representations or guarantees, express or implied, in fact or in law, relative to any prize, including, but not limited to, express warranties provided by the manufacturer of the goods or their affiliates. Except where prohibited, all issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, or the rights and obligations of entrant or Sponsors in connection with the Contest, shall be governed by, and construed in accordance with, the laws of the state of Florida without giving effect to any choice of law or conflict of law rules (whether of the state of Florida, or any other jurisdiction), which would cause the

application of the laws of any jurisdiction other than the state of Florida. In addition, any dispute relating to the Contest (including these Official Rules) shall be brought in the appropriate state or federal court having jurisdiction over the subject matter located in the County of Palm Beach, Florida. Entrants hereby irrevocably consent to the personal jurisdiction of said courts and waive any claim of forum non conveniences or lack of personal jurisdiction they may have.

9. WINNER'S NAME: The winner's name will be posted on the Web Site on or about March 15, 2014.

11. SPONSOR: The Sponsor of the survey contest Mandarin Library Automation, Inc.